

CLAIMS

1. A method for providing personnel to furnish services comprising the steps of:

- (a) providing a first organization having first personnel for performing services intended for a requestor of the services and having a first personnel control center for communicating with the first personnel;
- (b) determining that the first personnel of the first organization are not available to provide the services requested by the requestor;
- (c) providing a second organization having second personnel which are capable of performing the services requested by the requestor;
- (d) determining that second personnel of the second organization can perform the services requested by the requestor;
- (e) assigning the services requested by the requestor to the second personnel; and
- (f) communicating a service status from the second personnel to the first personnel control center.

2. The method of Claim 1 wherein said first personnel control center comprises a personnel dispatch center.

3. The method of Claim 1 wherein said first personnel control center comprises a personnel network management facility.

4. The method of Claim 3 wherein said second personnel communicated with the first personnel control center with a mobile communication terminal.

5. The method of Claim 1 wherein said communicating service status from the second personnel to the first personnel control center is via a satellite.

6. The method of Claim 1 wherein said communicating service status from the second personnel to the first personnel control center is via a terrestrial-based wireless communication system.

7. A method for allocating services comprising the steps of:

- (a) providing a first organization having at least one first carrier for transporting first personnel to perform services for a requestor of the services and having a first personnel control center for communicating with the first carrier of the first personnel;
- (b) determining that the first personnel of the first organization are not available to provide services requested by the requestor;
- (c) providing a second organization having at least one second carrier for transporting second personnel which are capable of performing the services requested by the requestor;
- (d) determining that second personnel of the second organization are available to perform the services requested by the requestor;
- (e) assigning the second personnel to do the services requested by the requestor; and
- (f) communicating a service status from the second carrier to the first personnel control center.

8. The method of Claim 7 wherein said first personnel control center comprises a personnel dispatch center.

9. The method of Claim 7 wherein said first personnel control center comprises a personnel network management facility.

10. The method of Claim 9 wherein said second carrier includes a mobile communication terminal for communicating with the first personnel control center.

11. The method of Claim 1 wherein said communicating service status from the second carrier to the first personnel control center is via a satellite.

12. The method of Claim 1 wherein said communicating service status from the second carrier to the first personnel control center is via a terrestrial-based wireless communication system.